



BUSINESS MANAGEMENT

SCM 130 - OPERATIONS MANAGEMENT

SUSTAINABILITY AND SUPPLY CHAIN MGMT.



January-March 2024

Dual College Credit Coursework

From Mrs. Zitzke

We will be reviewing Operations and Productivity, Strategy in a Global Environment, Project Mgmt., Forecasting, Design of Goods and Services, Sustainability in the Supply Chain, Managing Quality Process Control and Strategy, Capacity and Constraint Mgmt., H.R., SCM Analytics, Inventory, Aggregate Planning, S&OP and more....

Management Skill Sets, Technology in Global Trade and Specialized Transportation Issues will also be discussed to name a few.

IMPORTANT: Be sure any JJC dual credit fees are paid. Access/activate the MyJJC account, or contact Student Accounts at 815-280-6688 (M-Th 8AM-6PM, Fri-8AM-4:30PM), to make payment.



How We Are Learning

Students enjoy using our Chapter Kahoots! and Quizlets to learn. We work in teams and individually. Power Points and lecture are also part of our activities. Presentations are used a few times during each course to get experience in researching a topic, become more comfortable speaking in front of others, and learning through teamwork.

We've also worked on our resumes and essential skills. Journals are used daily (and turned in on Fridays) for our CTQs (Critical Thinking Questions) and other class notes. Ask us about them!

What we are learning:

- A lot about Operations Mgmt., Supply Chain Mgmt. Analytics
- Resumes and Essential Skills
- Presentations
- Customer Service
- Applying our Math & English Skills
- Human Relations Management



Important Dates

- 7th of March - Tech. & Trades Career Expo at Wilco during class time.
- 13th of March - Pathways To Profession Exhibition - Romeoville Rec Center
- 15th of March - Moving on to next course: BUS 110 - Principles of Customer Service!
- 11th of April - Wilco OPEN HOUSE - 6-8PM

Special Projects

- Individual Presentations
- Special Topic Business Presentations
- Course Learning Objective Team Presentations
- Newsletters

Students of the Quarter

1st Quarter - Aaliyah

2nd Quarter - Kamil

jzitzke@wilcoacc.org or, call Wilco at 815/838-6941 Ext. 1014 - [Link](#)

